



MILAN STAMENKOVIC

IT Enthusiast | Installation Analyst | Release Management Specialist|
Passionate about Technology and Continuous Learning

hipomiki@gmail.com

+381603531414

Serbia

Work Experiences

Installation Analyst (II)

May 2023 - Present

NCR Corporation

In charge of acquiring equipment and making sure it is delivered on time, for installation purposes. My responsibilities include planning, keeping track of orders and working closely with suppliers to meet project deadlines and reduce any delays.

PS Associate Technical Consultant

October 2021 - May 2023

NCR Corporation

Gathering client requirements conducting research assisting with software development and system setup and troubleshooting issues. Working together with project collaborators to overcome challenges at every stage of the software solution development process.

PS Associate Technical Consultant

May 2021 - October 2021

Trizma

Gathering client requirements, conducting research, assisting with software development or system configuration, and troubleshooting technical issues. Communication with project contractors in order to solve problems during the development of software solutions.

Release Management Specialist

August 2020 - May 2021

Trizma

Overseeing the planning, coordination, and execution of software or product releases within an organization. The role involves ensuring that software updates, new features, or products are deployed smoothly, meeting quality standards, and minimizing disruptions to users or customers. Collaboration with cross-functional teams, manage release schedules, and use version control systems to maintain a structured release process. Troubleshoot issues and document release procedures to improve future releases.

Warehouse Employee

June 2016 - August 2020

ALTI d.o.o.

Effectively and precisely managing a range of responsibilities in the warehouse, such as receiving, storing, selecting, packaging and shipping merchandise. The position entails maintaining inventory records, operating equipment, like forklifts or pallet jacks and ensuring an orderly workplace environment.

Phone maintenance learner

February 2015 - May 2015

Viper

Learning how to diagnose and fix hardware and software issues, replace components, and ensure that phones are in proper working condition. I was working under the guidance of experienced technicians (mentors) to develop skills in phone maintenance and troubleshooting.

Apprentice in Warehouse and Website Creator

November 2014 - February
2015

Lex & Allo co

Apprentice in a warehouse typically involved assisting with various tasks related to inventory management, order fulfillment, and logistics. Responsible for designing and developing websites for company. This role entails coding and programming skills to create visually appealing and functional websites, incorporating elements like layout design, content management systems, and user experience optimization.

Scada d.o.o

Responsible for evaluating software applications and systems to ensure they meet quality and security standards. Conducting testing, identify bugs, and recommend improvements to enhance software reliability and performance. Responsible for providing technical support and assistance to end-users and organizations. Troubleshoot hardware and software issues, install and maintain computer systems, and ensure the smooth operation of IT infrastructure to maximize productivity and efficiency.

Secretary

November 2009 - March 2010

Veterinarska Stanica Bosilegrad

Crucial administrative role, providing essential support to the veterinary team. Responsibilities typically include managing appointments, handling phone calls, maintaining patient records, and ensuring the smooth operation of the office. Additionally, secretaries may assist with billing, client communication, and organizing veterinary supplies, contributing to the efficient functioning of the veterinary practice.

Formal education

Engineer's degree, Electronic Business

Academy of Technical and Art Applied Studies School of Electrical and Computer Engineering
2005-2009

Mechanical Technician of computer engineering, Mechanical Engineering Related Technologies/Technicians

Technical School Petar Drapsin
2001-2005

Basic study

Basic school "Vladimir Illic Lenin"
1994-2001

Language skills

English (Professional Working)

Serbian (Native or Bilingual)

Spanish (Elementary)